

Diversity & Inclusion Report 2010

many voices. many choices. **one company.**



K-12 Schools



Colleges and Universities



Private and Independent Schools




Chartwells
Eat · Learn · Live

www.EatLearnLive.com

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James

James,
Director of Dining Services

Our strength is our commitment to diversity and inclusion.



Welcome to Chartwells' Diversity & Inclusion Report for 2010. As the leading foodservice provider in North America, our commitment to diversity is reflected in the companies, partnerships, customers and associates that make us who we are. Collectively, we have developed a positive impact within the commercial foodservice industry and academic communities we serve through our dedication to diversity and inclusion.

We understand that embracing diversity through engagement, new innovations and opportunities are

key drivers for successful operations. Through inclusion we work together to achieve business goals by understanding the needs and expectations of our diverse clientele, communities we serve and our proud associates. As large as Chartwells may be, our greatest asset has always been our associates. We are dedicated to attracting, retaining and developing great people in a diverse workforce. We take tremendous pride in offering associates a rewarding and promising career and sum up our commitment to diversity and inclusion in one phrase; "Many Voices, Many Choices, One Company."

Steve Sweeney, President & CEO Chartwells



Established in 1997, Chartwells is recognized as the leader in foodservice management and hospitality in the academic community.

Our food and nutrition specialists provide healthy, fun and sustainable dining options for today's students and clients in three divisions:

- K-12 Schools
- Private and Independent Schools
- Higher Education

Chartwells is a division of Charlotte, North Carolina-based Compass Group North America and London-based Compass Group PLC.

COMPASS GROUP NORTH AMERICA

- Worldwide leader in foodservice and support services
- \$9.9 billion in revenues (2010)

COMPASS GROUP PLC

- Revenues of £14.5 billion (2010)
- Named the world's 17th largest employer by Fortune magazine (2010)
- 50 countries; 428,000 associates

Through our Compass Group affiliation, we have access to a vast variety of global resources.

With a passion for food and preserving the environment, we deliver dining service operations that are tailored to each customer's unique needs and expectations. Nutrition experts collaborate with professional chefs to develop recipes and menus focused on comprehensive nourishment, quality and cost. Our recipes are tested and analyzed to meet or exceed USDA nutrition guidelines, and we are leading the charge to meet the growing need of students with special dietary needs and food allergies.

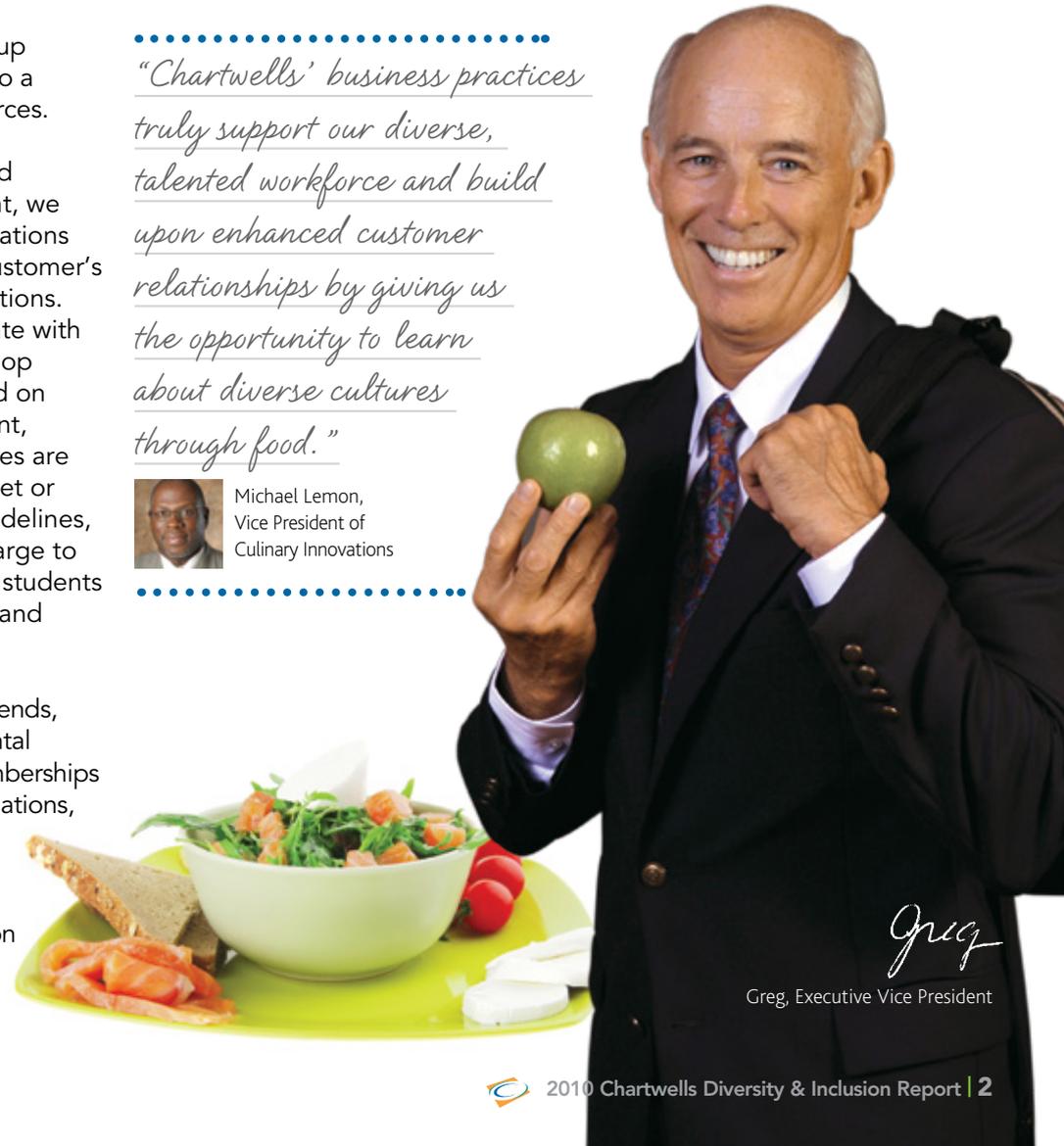
We also monitor nutrition trends, collaborate with governmental agencies and maintain memberships in support of industry associations, like the:

- American Dietetic Association
- American Heart Association
- National Restaurant Association

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"Chartwells' business practices truly support our diverse, talented workforce and build upon enhanced customer relationships by giving us the opportunity to learn about diverse cultures through food."
.....



Michael Lemon,
Vice President of
Culinary Innovations



Greg

Greg, Executive Vice President